

SUMMARY SHEET

Criteria	Criterion 5 - Student Support and Progression		
Key Indicator	5.1 Student Support		
Metric	5.1.4:-The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases		
	 Implementation of guidelines of statutory/regulatory bodies Organisation-wide awareness and undertakings on policies with zero tolerance Mechanisms for submission of online/offline students' grievances Timely redressal of the grievances through appropriate committees 		

SAMPLES

Note: The supporting documents for this metric exceed the upload limit of 5Mb. Hence, the links for sample documents are given below. If required, all/any supporting documents will be provided.			
Sr.No.	Sample Description	Relevant link	
1	Minutes of Meetings	https://ccsuniversity.ac.in/naac-criterion/Criteria5/Metrics5.1. 4/5.1.4_Anti_Ragging_Committee_Detail.pdf	